

2.9 Firmware Update with USB Drive

Important:

1. *This document is applicable to **NovoTouch EK4 series**..*
2. *Each display size has its own upgrade package. Please make sure you download the correct package for your model. Using a wrong package could make your NovoTouch unable to boot up.*

Step-by-step instructions:

- The upgrade package is stored in a folder called **“upgrade_3588”**. When you receive the firmware upgrade package, typically you need to unzip it first and then copy folder **“upgrade_3588”** onto a USB disk. You should see the following file/folder structure on the USB disk.
- For EK4 series, the folder should be **“upgrade_3588”**



EK4 example

- Power down NovoTouch panel.
- Insert the USB disk into the USB port at the front panel of NovoTouch panel.

- Press-and-hold button POWER until the LED flashes red and blue quickly, indicating the upgrade process is started. Please do NOT remove the USB disk during this process.
- A progress bar is shown to display the completion percentage. Once it gets to 100%, the NovoTouch will restart automatically. During this first-time boot-up, it will take a bit longer to perform some additional post-processing.
- Once it fully boots into Android home screen, the firmware upgrade is completed. Now you can unplug the USB disk.