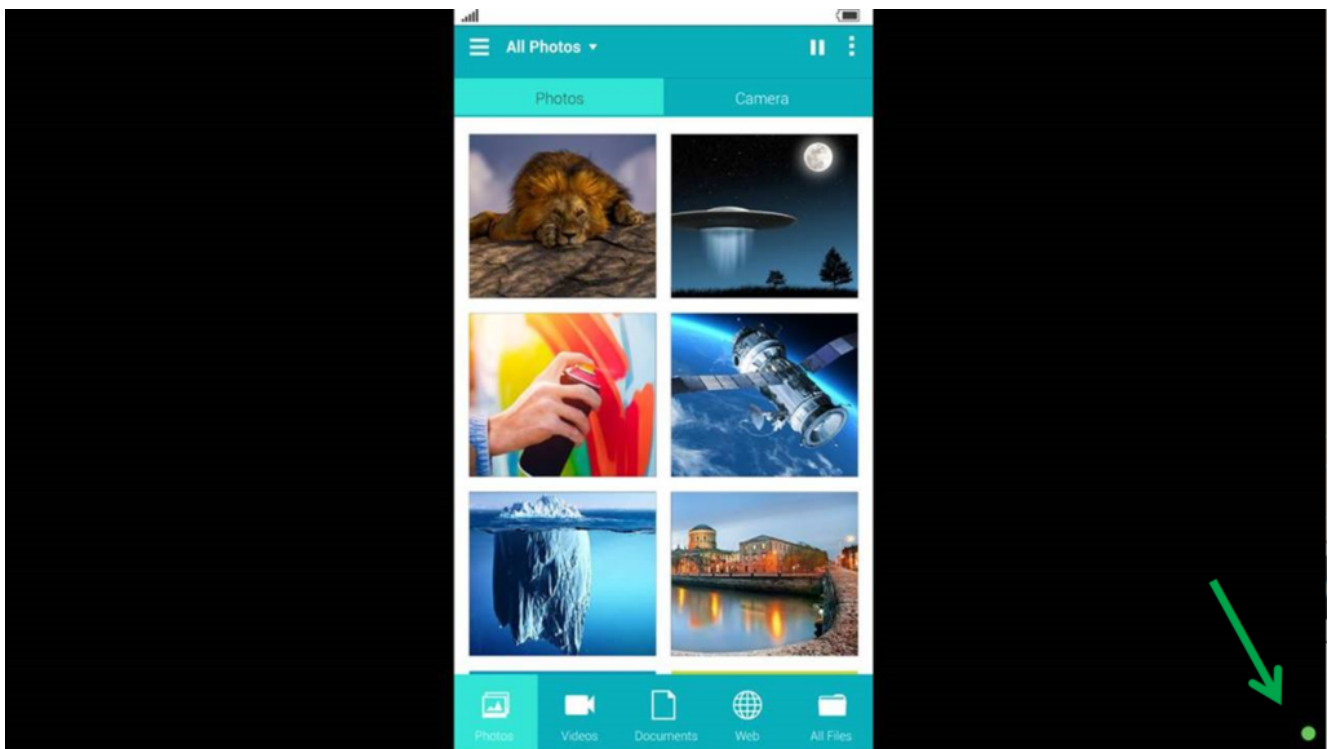


How to verify network connectivity

Supported models: NovoTouch EK-2, NovoDisplay & NovoConnect Devices

We have created a **Network Stability Monitor** feature to help the IT guys/ technical support engineer to identify the environment WiFi network quality to troubleshoot screen sharing connectivity.



Network Stability Monitor is in the right bottom corner of screen.

Once enabled the feature, during a screen sharing there will be a indicator in the right bottom corner of screen.

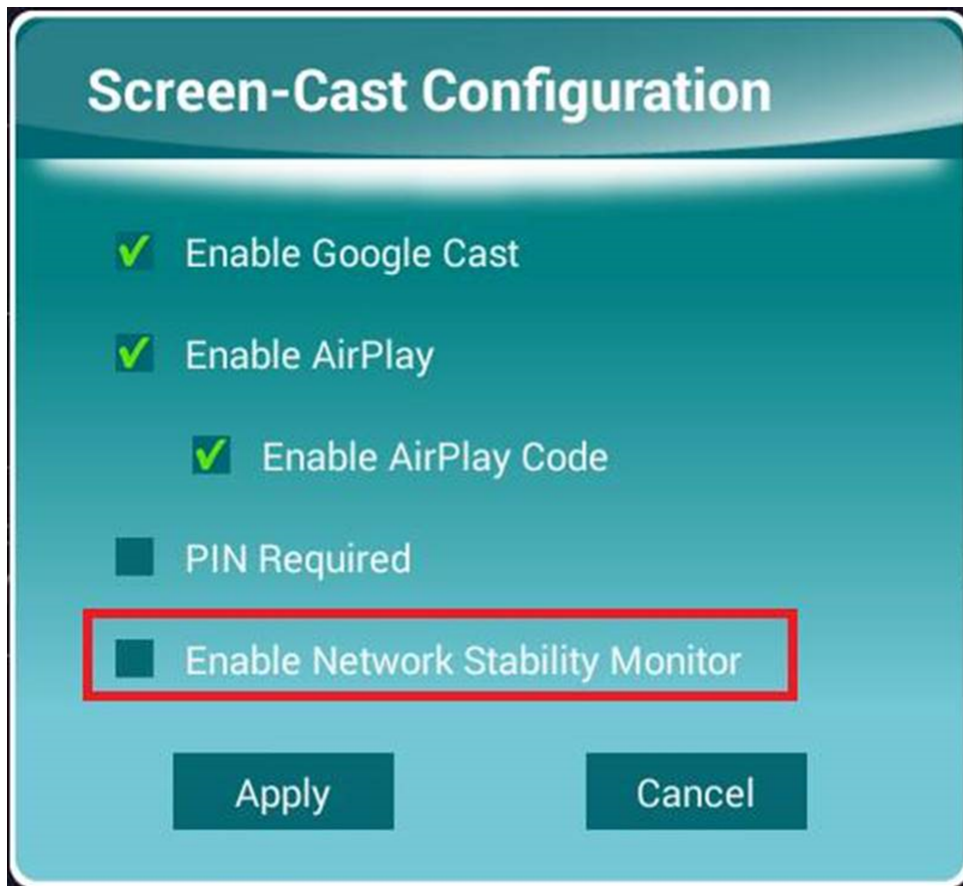
Green – Good network quality

Orange – Poor network quality, please check the device WiFi signal and local network.

Red – Bad network connection. Please check the device WiFi signal, if the WiFi signal is good and please diagnostic local network with IT.

How to enable/disable Network Stability Monitor

Go to **Screen-Cast Configuration > Enable/disable Network Stability Monitor**



Remote Manager

Choose the device you'd like to do modify the settings, and its status icon should be green which indicates it is online. Then click the **Setting** button on the top right corner.

Go to **Setting > Security > under Screen-Cast Configuration**, enable/ disable **Enable Network Stability Monitor**.

General Network Display **Security** Misc.

Settings Lock

Disabled

 Set ...

Screen-Cast Configuration

☒ Enable Google Cast

< Apply

☒ Enable AirPlay

< Apply

☐ Enable AirPlay Code

< Apply

☐ PIN Required

< Apply

☒ Enable Network Stability Monitor

< Apply

 Refresh

Close